



Paradise Valley and Rancho Solano Golf Course

No-Show and Cancellation Policy

Effective Date: October 1, 2025

To ensure fair access to tee times and optimize course operations, Paradise Valley and Rancho Solano Golf Courses have implemented the following **No-Show and Cancellation Policy**. By booking a tee time, players agree to the terms below:

1. Cancellation Policy

- Cancellations must be made **at least 48 hours in advance** of the scheduled tee time. Cancellations must be made via:
 - Your online booking account
 - Calling the golf shop, 707-429-4653
 - In person at either golf course

2. No-Show Fee

- A no-show occurs when a player or group fails to arrive for their scheduled tee time without prior notice.
- In the event of a no-show, the following fees apply:
- **\$20 per player** charged to the card on file.
 - For group bookings (4+ players), the full amount of the missed tee times may be charged.

3. Card-on-File Requirement

- All tee time reservations require a valid credit card on file.
- No-show and cancellation fees will be charged automatically to the card on file.

4. Weather Policy

- No-show or late cancellation fees may be waived at the sole discretion of management in the case of severe or unsafe weather conditions.
- Light rain or cold weather does not qualify for an automatic waiver.

5. Agreement

By booking a tee time at Paradise Valley or Rancho Solano Golf Course, you acknowledge and accept these terms. We appreciate your cooperation in helping us provide a fair and enjoyable golf experience for all guests.